

Contents

Preface

vii

Part 1 Critical Success Factors (CSF) that Will Ensure Meaningful and Relevant Strategic Plans

Introduction		1
CSF 1	Engaged Leadership and Compelling Strategic Direction	11
CSF 2	A Comprehensive, Candid and Continuous Assessment	33
CSF 3	Definitive Goals and Innovative Strategies	53
CSF 4	Effective Utilization of Resources	71
CSF 5	A Comprehensive, Flexible, and Relevant Strategic Management Process	101
CSF 6	Measuring Success and Explaining Failure	127

Part 2 The Convergence of Leadership, Ethics, and Performance in Six Profiles

Part 2 Introduction		151
Ethical Leadership and the Transformation of the FBI: Linda Pagelson, Bob "Bear" Bryant and Dale Watson		157
Dave Brant: NCIS transformation and National Leadership		184
John McKay: The US Attorney as the Chief Law Enforcement Officer		198
David Szady and the Transformation of US Counterintelligence		207

<i>Postscript</i>	215
<i>Conclusion</i>	219
<i>References</i>	221